

Less Friction, More Flow

Planning and Strategy for Migrating from Okta to Microsoft Entra ID



Every unnecessary click. Every forgotten password. Every reset request.

It's not just friction—it's lost productivity and rising frustration across your workforce.

Organizations are waking up to a hard truth: their identity platforms are no longer working for them. With overlapping capabilities between **Okta** and **Microsoft Entra ID**, and mounting pressure from licensing renewals, leaders are asking tough questions: **"Can we simplify our identity stack—without compromising security?"**

This engagement provides clarity, strategy, and confidence to plan a transition from Okta to Microsoft Entra ID for reduced friction, streamlined user access, and a foundation for passwordless and future-ready authentication.

Typical Challenges

- ✓ **Too Many Steps:** Users are juggling Okta, Microsoft, and other portals, leading to confusion and wasted time.
- ✓ **Outdated MFA Factors:** Reliance on SMS or legacy methods that erode security.
- ✓ **Complex Rules:** Re-creating dynamic policies (geo-blocks, conditional access, vendor access) without disruption is difficult.
- ✓ **License Overlap:** Paying twice for capabilities already included with Microsoft solutions.
- ✓ **Change Fatigue:** Rolling out new login experiences without clear communication or trust.

MIGRATION BENEFITS

Smoother User Journeys	Reduce clicks and streamline login across devices and apps
Stronger Trust	Modern MFA & Conditional Access that users actually understand
Operational Flow	One platform to manage, support, and report on access
Future-Ready	Envision Microsoft Entra ID capabilities mapped to organizational requirements and infrastructure
Aligned Investment	Highlight sequencing, dependencies, and potential blockers

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WHAT'S INCLUDED?

- Stakeholder workshops to capture business drivers, pain points, and user experience goals.
- Assessment of the current Okta environment, integrations, and policies.
- MFA and conditional access gap analysis against Microsoft Entra best practices.
- Conceptual future-state architecture showing how Entra streamlines access.
- Roadmap with prioritized recommendations, sequencing, and adoption steps.
- Optional passwordless journey track for organizations ready to reduce passwords entirely.

LESSONS LEARNED FROM PAST MIGRATIONS

- Start with "like-for-like" parity, replicate the essentials first, then enhance with Entra's richer capabilities.
- Plan MFA transitions carefully; replacing Okta Verify and SMS requires a clear user adoption path.
- Validate SP-initiated flows and high-impact applications first to avoid disruption.
- Consistent, early communication is essential - effective organizational change management (OCM) drives smoother adoption.
- Align migration sequencing with business blackout periods to reduce risk.

KEY TAKEAWAYS



Less friction at every login, improving productivity and user trust.



More flow across apps, devices, and collaboration partners.



Clear roadmap aligned to business, IT, and security priorities.



Confidence in timing, risk, and user adoption.



Future-ready foundation for simplified, passwordless access.

ABOUT MAJORKEY

MajorKey Technologies is a Microsoft Elite Partner with over 25 years of experience solving complex identity challenges. As a global launch partner for Microsoft Entra workloads, we deliver proven identity expertise, deep alignment with Microsoft product teams, and enterprise-grade delivery at scale.

Our advisory-first approach combines discovery, analysis, and roadmap creation to ensure your migration reduces friction, improves flow, and unlocks the full value of Microsoft Entra.