

Identity That Works for Care

Improve Security Without Compromising the Pace of Care



The Challenge

Clinicians work in fast-moving, high-pressure environments where every second matters. Yet, digital systems slow them down with delayed logins, repeated reauthentication, and inconsistent access across tools, all of which add up.

- **6 to 12 systems** touched during a single shift
- **Up to 15 minutes** lost per clinician each shift due to inefficient access, affecting profit margins
- **Workarounds** become common, risking privacy and safety

When technology gets in the way, frustration builds, time is lost, and focus is taken away from patients.

The Opportunity

The right access experience should feel invisible without compromising security. When systems are purpose-built to enable the pace of care, clinicians stay focused, and patients stay at the center.

- **70–80% of authentication prompts** can be eliminated
- **Listening to clinicians** reveals opportunities for faster, more responsive, and trustworthy access

What changes?

Before:

- Delays at shift change
- Frustrating prompts during urgent care moments
- High volume of IT support tickets

After:

- Rapid, non-disruptive access to all necessary systems
- Access that adapts to role, location, and urgency
- Quicker and smoother handoffs
- Fewer distractions, better focus on care

“We were skeptical at first, but the changes really cut down our daily clicks. Now my team can focus more on the patient.”
— Clinical Department Head

“When the system doesn’t slow me down, I’m more present with my patients. That’s the difference.”
— Clinical Provider

Proven Results

70–80%

Fewer authentication prompts per shift

60%

Fewer session timeout interruptions

30+

Point increase in clinical satisfaction with login experience

More

Time with patients, and less time battling technology

Fewer

IT calls for access issues

Our Offer: The Access Experience Assessment

We deliver a targeted assessment to transform your clinicians’ digital experience:

- **Workflow Reviews:** Observe real-world clinical workflows
- **Staff Interviews:** Gather insights directly from frontline teams
- **Maturity-Based Scoring:** Identify strengths and gaps in current access process

Ready to secure identity?

[Click Here to schedule your Access Experience Assessment.](#)